



CASE STUDY ENHANCING IT OPERATIONS FOR A CONSTRUCTION COMPANY

CLIENT OVERVIEW

A growing construction company with 30 employees, specializing in residential and commercial projects.

THE PROBLEM

The company faced frequent computer issues, lacked proper security measures, and had no dedicated staff to manage their IT systems or maintain their website. This led to costly downtime, increased security risks, and an outdated online presence that did not reflect their professionalism or capabilities.

THE SOLUTION

The company partnered with **Agile Pro Solutions (APS)** to deliver a comprehensive suite of IT services, including help desk support, system administration, website management, and endpoint security. These solutions ensured smooth daily operations, robust data protection, and a modern online image aligned with the company's business goals.

SERVICES PROVIDED

- **IT Help Desk** – Responsive support for technical issues.
- **Computer Management** – Monitoring and maintenance of employee devices.
- **System Administration** – Proactive management of IT infrastructure.
- **Endpoint Security** – Protection against cyber threats and data breaches.



RESULTS

- **80% reduction in downtime** due to proactive monitoring and fast response
- **Faster issue resolution**, improving employee productivity.
- **Stronger security and system reliability**, reducing risks of cyberattacks.
- **Updated and well-maintained website**, enhancing the company's digital presence.

